

UNUMPROVIDENT



Emergency travel

# ASSISTANCE

around the world

*for our group life and income  
protection insurance customers*

[www.unumprovident.com](http://www.unumprovident.com)

*Worldwide emergency travel assistance services*

|                        |  |
|------------------------|--|
| Within the U.S.:       | 1-800-872-1414   |
| Outside the U.S. call: | (U.S. access code) + 301-656-4152  |
| Or via e-mail:         | <a href="mailto:medservices@assistamerica.com">medservices@assistamerica.com</a> |
| Reference number:      | 01-AA-UN-762490  |

Employer Company Name (please write above)

Worldwide emergency travel assistance services start with one call.<sup>1</sup> When traveling for business or pleasure, in a foreign country or just 100 miles from home, you and your family can count on getting help in the event of a medical emergency.<sup>2</sup>

### Around-the-clock help, when you need it

- guaranteed hospital admission<sup>3</sup>
- emergency medical evacuation to medical facility
- medically supervised return travel to your home
- transportation for a friend/relative if you are alone and expect to be hospitalized more than seven days
- prescription replacement
- medical consultation and evaluation
- medical referrals to Western-trained, English-speaking medical providers
- care and transport of unattended minor children

For more information on conditions and exclusions ask your HR department for a copy of your company's service certificate.

For trips over 90 days, expatriate coverage is available. Call the number provided for more information.

**Learn more about this valuable benefit at [www.unumprovident.com/travelassistance](http://www.unumprovident.com/travelassistance).**

<sup>1</sup> Worldwide emergency travel assistance services are provided exclusively by Assist America, Inc. Services are subject to availability and may be withdrawn by UnumProvident without prior notice. Assist America pays for all assistance services it provides. Medical expenses such as prescriptions or physician, lab or medical facility fees are paid by the employee or the employee's health insurance.

<sup>2</sup> Children who are your legal dependents are eligible for these services through age 19, or to the full-time student age specified by your medical plan. For more questions on eligibility, contact your Plan Administrator.

<sup>3</sup> Either by validating your medical insurance or advancing funds to the foreign medical facility. You must repay any expenses related to emergency hospital admissions to Assist America, Inc., within 45 days.

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EB-836-2 (4-05) Life and income protection



*This card is not a medical insurance card.*

All services must be received through Assist America, Inc. No claims for reimbursement accepted. Calling card charges reimbursed with receipt. For trips exceeding 90 days, please call the number provided. Not valid after termination of policy.

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